

Why should I have Managed Services?

Managed Services is the proactive management of IT assets by a third party typically known as a Managed Services Provider (MSP), on behalf of a client. MSPs deliver their services in a proactive manner as compared to the reactive manner in which most IT services have been delivered in the past.

○ 24/7 Monitoring & Maintenance with Priority Service

Our monitoring alerts us when there is an issue with your systems. We will know to fix the issue before you even know it happened. We also work to keep those systems up-to-date with the latest patches. On top of that, we give you priority service so you have peace of mind knowing that your systems continue to run smoothly.

○ Predictable Spending

Planning for technology is difficult because things can change in a moment's notice if a computer or server crashes. Managed Services allows your business to plan for technology expenses as it is a fixed flat fee and we help you plan for upgrades in the future. Your end users can also call us directly without having to worry about incurring an unexpected bill.

○ A Sound ROI (Return on Investment)

Although Managed Services is on the higher end of pricing, the investment will cut downtime and allow your employees to be more productive. With the maintenance we provide, your employees will be able to work more efficiently which will make your company more profitable. In addition, we offer free end user training sessions included in the service.

○ Proactive Solutions

We at MT want to see your business succeed. We have dedicated account managers that will work alongside you to come up with the best solutions and always maintain those solutions so you never have to second guess your decision.

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